Protections Offered By Our Client Terms & Conditions

Last Updated
March 4, 2025

Just like you are a new travel advisor, your clients are new to you and Wanderly Adventures. As such, having your clients agree to our client agreement is an integral step to begin their relationship with our agency.

As a Travel Advisor at Wanderly Adventures, ensuring that clients agree to our client agreement, which includes comprehensive terms and conditions, is crucial for both their protection and ours. This agreement serves as a foundational document that outlines the expectations, responsibilities, and legal protections for both parties involved in the travel planning process.

Firstly, the client agreement provides **clarity and transparency**. It clearly defines the services we offer, the scope of our responsibilities, and the client's obligations. This transparency helps prevent misunderstandings and sets clear expectations from the outset. Clients are fully informed about what they can expect from our services, including any limitations or exclusions, which fosters trust and confidence in our agency.

Secondly, the agreement **protects clients** by detailing important aspects such as cancellation policies, refund procedures, and travel insurance recommendations. In the event of unforeseen circumstances, such as trip cancellations or delays, clients can refer to the agreement to understand their rights and the steps they need to take. This protection ensures that clients are not left in the dark during stressful situations and can rely on the agreed-upon terms to seek resolutions.

Moreover, the client agreement **safeguards Wanderly Adventures** from potential legal disputes. By having clients acknowledge and agree to the terms and conditions, we establish a legally binding contract that can be referenced in case of disagreements or claims. This legal protection is essential for mitigating risks and ensuring that our agency operates within the boundaries of the law. It also helps us maintain our reputation by demonstrating our commitment to professionalism and ethical business practices.

How to Send Your Clients a Client Agreement

The Wanderly Adventures client terms and conditions is located on the Wanderly website:

Wanderly Adventures Terms & Conditions - Wanderly Adventures

A great best practice is to include this link with either your Proposal Acceptance Form or in the confirmation email with some kind of

You Can Lead a Horse to Water…

Luckily for us, we don’t need to actually make sure the client reads our terms and conditions. We provide them a link and they agree. That’s it! No follow-up needed!